

Beni Benius –Benvenuti - Welcome

Dear Guest,

A warm welcome to the Arbatax Park Resort!

Below you will find some useful information for your stay. We remind you that the Reception staff is at your disposal for any information or request.

Reception

The Reception is open 24 hours a day. We will be happy to help you with any information or request, you can reach us by contacting the internal telephone number **4000** from your telephone number or by Whatsapp at **+39 345 6926946**.

Check-in and Check-out

Rooms are available from **16:00** on the day of arrival and must be vacated by **11:00** on the day of departure. If you still want to enjoy our sea and our swimming pools, you can stay until **18:00** on the day of departure.

Please book your baggage pick-up time the day before departure directly at the reception or by calling the 4000 from your room. The keys must be returned to the reception upon departure.

In case you leave before the opening of the breakfast restaurant we have a breakfast basket service, which you can request at the reception the day before your departure before 18:00.

Boarding

The meals included in the different arrangements are served as a buffet at the restaurants "La Terrazza" and "La Piazzetta" which share a single central buffet. Tables are not assigned, you may choose it at your arrival.

Full board begins with dinner on the day of arrival and ends with lunch on the day of departure.

Lunch baskets are available on request and must be booked at the reception by 18:00 on the previous day. The cost, if lunch is not included in the booked arrangement, is € 15,00.

Timetable

Restaurant La Terrazza & La Piazzetta

- Breakfast: 7:30-10:00
- Lunch: 12:30-14:30
- Dinner: 19:30-21:30

-Pizzeria l'Oasi

- Lunch: 12:00-15:00
- Dinner: 19:00-23:00

- Bar Bougainvillea: 9:00-24:00

- Bar Le Palme: 10:00-18:00

- Bar Sport: 10:00-18:00

*Please note that opening hours may be subject to changes.

Good to know

Presentation of the guest's bracelet is mandatory to enjoy the Resort facilities. We kindly ask you not to take food away from the Buffets at meal times. In case of illness contact our staff for room service.

Please note that accepted methods of payment in all our outlets and shops are Credit Card or our prepaid **Chip Card**. You can request and recharge your Chip Card in all Resort Receptions. The card can be only charged with cash (an ATM is at your disposal in the Reception area), and any unused credit will be refunded before departure.

Please note that certain items like Tobacco may be only paid with Chipcard

Beach Towels can be requested at the Reception and are delivered with a deposit of € 10,00 in cash, which will be returned when the towel is handed back. The replacement has a cost of € 2 per towel for the washing, payable at the Reception.

A safe is at your disposal free of charge in the room. To program it, follow the appropriate instructions. If you need assistance with the safe, the number to call is 4000.

Beaches & Pools

The opening hours of swimming pools and beaches are 8:30-12:30 and 15:00-19:00.

The beaches "Le Palme", "sport", "Arenas" and the swimming pools "Bougainvillea" and "Tropical" are at your disposal. The Cottage "Relax" pool is reserved exclusively for Cottage guests from 12 years and older. **Umbrellas and loungers** are at your disposal free of charge subject to availability. We kindly ask you not to keep the loungers occupied with beach towels for a long time, or they will be considered as free. For safety reasons it is not

allowed to bring glass or porcelain containers to the pool or beach. Children must always be supervised by their parents.

Please respect the beach flags and always follow the instructions of the lifeguard and those on the signs. Arbatax Park Resort has a concession at the Lido di Orrì, just 5 minutes by boat from the Resort. The use of beach umbrellas and sunbeds is free of charge, while the cost of a dinghy ride is 5€ round trip. For information and reservations please contact our excursion office.

Internal shuttle BOBOI

A free **shuttle** service is available every 30 minutes (8:00-20:00). We kindly ask you to give priority to families with small children, elderly people and guests with mobility difficulties. The Boboi, while crossing it, does not provide a tour of the Park. Access will be allowed only with the use of the **mask**.

Excursion Office

Our excursion office is at your disposal to help you discover the wonders of the area where we are located, **Ogliastra**. The office is located in Bougainvillea square and is open in the morning from 09:00 to 13:00 and from 16:00 to 20:00 in the afternoon.

Nature Park Bellavista

Our Complex is situated within a natural park, in an uncontaminated environment. We would like you to enjoy the grounds and surrounding areas, but for safety reasons please take care when exploring the woodland, keep to designated pathways, and please ensure that children are accompanied in these areas at all times. Free guided tours for Bellavista Park are provided from Tuesday to Sunday at 17:00 with departure from the Bougainvillea Pool. You will need comfortable shoes and some water, as it lasts about 2 hrs.

Traditional Activities

Viviana and Sergio, the keepers of our **tradition**, will be happy to reveal to you the secrets and procedures of our agricultural and food customs, in various demonstrations and tastings.

On Saturday evening, starting at 8:45 p.m., the square is filled with artisans' banquets, traditional sounds and dances, and the scents of roasts: this is the **Festa Paesana**, a festival designed to make you experience the most authentic Sardinia for an evening.

Entertainment

Our staff organizes daily entertainment activities for our guests, in compliance with the security measures required by law. For the little ones, the appointment is at 21:30 at the music point, where they can go wild with the baby-dance.

Sports

Our offer for the sportier includes lessons and tournaments of tennis and archery, GAG, muscle awakening, canoes and standing paddle. Do not hesitate to ask the staff what the sporting events of the day are.


Shopping

In the Shopping Area in front of the Bougainvillea swimming pool, you will find a bazaar where you can also buy tobaccos and newspapers (only with Chipcard) and a clothing shop. A craft shop is located on the Piazzetta above the main square.

Buon Soggiorno!

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