

Beni Benius –Benvenuti - Welcome

Dear Guest,

A warm welcome to the Arbatax Park Resort!

Below you will find some useful information for your stay. We remind you that the Reception staff is at your disposal for any information or request.

Reception

The **Telis Reception** is open 24 hours a day. We will be happy to help you with any information or request; you can reach us by contacting the internal telephone numbers **4000** and **4203** or by Whatsapp at **+39 345 6926946**.

The **Dune Reception** is open from 08:00 to 24:00. You can contact us on **4038** for any information or needs.

The **Cottage and Suites del Mare Reception** is open from 08:00 to 24:00. You can contact us on **4076** for any information or needs.

Check-in and Check-out

Rooms are available from **16:00** on the day of arrival and must be vacated by **11:00** on the day of departure. If you still want to enjoy our sea and our swimming pools, you can stay until **18:00** on the day of departure.

Please book your **baggage pick-up** time the day before departure directly at the reception. The keys must be returned to the reception upon departure.

In case you leave before the opening of the restaurant you can ask for a **breakfast basket** service at the reception the day before your departure by 18:00.

The meals

The meals included in the different arrangements are served as a buffet. Upon arrival, you will be informed of the restaurant reserved for you. Drinks included with meals are water and wine. Tables are not assigned; you may choose it at your arrival. We kindly ask you not to take food away from the Buffets at meal times.

Full board begins with dinner on the day of arrival and ends with lunch on the day of departure.

Lunch baskets are available on request and must be booked at the reception by 18:00 on the previous day. The cost, if lunch is not included in the booked arrangement, is € 15,00.

At the Telis Area there are some food shops for a fee: Pizzeria L'Oasi, Bubble Tea, Kyosko-Sushi, I Love Pinsa.

Timetable

-Restaurants: La Terrazza – La Rotonda – La Piazzetta

- Breakfast: 7:30-10:00
- Lunch: 12:30-14:30
- Dinner: 19:30-21:30

-Restaurant Le Palme (*reserved for guests of Hotel Dune*)

- Breakfast: 07:30-10:00
- Dinner: 19:30-21:30

-Restaurant Sa Gana (*reserved for guests of Hotel Cottage*)

- Breakfast: 07:30-10:00
- Dinner: 19:30-21:30

-Restaurant "Ristorante del Mare" (*reserved for guests of Suites del Mare*)

- Breakfast: 07:30-10:00
- Dinner: 19:30-21:30

-Pizzeria l'Oasi

- Lunch: 12:00-14:30
- Dinner: 19:00-22:30

- Bar Bouganvillea: 09:30-23:00

- Bar Le Palme: 08:30-22:00

- Bar Beachcomber: 09:00-01:00

- Bar Ficus: 10:00-19:00

N.B. Animals are not allowed in all restaurants

Good to know

Presentation of the guest's **bracelet** is mandatory to enjoy the Resort facilities. Should the bracelet become unfastened or broken, you can go to reception to replace it. It is not permitted to wear several bracelets of different colours.

Please note that accepted methods of payment in all our outlets and shops are Credit Card or our prepaid **Chip Card**. You can request and recharge your Chip Card directly at the Reception. The card can be only charged with cash (an **ATM** is at your disposal in the Reception area), and any unused credit will be refunded before departure.

Please note that certain items like Tobacco, newspapers and stamps may be only paid with Chipcard.

Beach Towels can be requested at the Reception and are delivered with a deposit of € 10,00 in cash, which will be returned when the towel is handed back. The replacement has a cost of € 2 per towel for the washing, payable at the Reception.

A **safe** is at your disposal free of charge in the room. To program it, follow the appropriate instructions. If you need assistance with the safe, please call your Reception.

There is a **doctor** in the Resort who receives patients free of charge at the following times: 11 a.m. - 12 noon / 6 p.m. - 7 p.m. In the event of emergencies or out of hours, he is available on call. (N.B. Personalised out-of-hours visits are chargeable)

Beaches & Pools

The opening hours of swimming pools and beaches are **8:30-12:30** and **15:00-19:00**.

The beaches *Le Palme*, *Sport*, *Arenas* and the swimming pools *Bouganvillea*, *Tropical* and *Olimpic* are at your disposal. The *Cottage Relaxation Pool* is reserved exclusively for Cottage and Suites del Mare Guests from 12 years and older.

From the Telis square (Boboi stop) it is possible to reach the Porto Frailis beach, which is about 500 metres away.

The beach service at Lido di Orrì can be booked at the excursion office.

Umbrellas and loungers are at your disposal free of charge subject to availability. We kindly ask you not to keep the loungers occupied with beach towels for a long time, or they will be considered as free. For safety reasons it is not allowed to bring glass or porcelain containers to the pool or beach. Children must always be supervised by their parents. Please respect the beach flags and always follow the instructions of the lifeguard and those on the signs.

Excursion Office

Our excursion office is at your disposal to help you discover the wonders of the area where we are located, **Ogliastra**. The office is located in Bouganvillea square and is open in the morning from 09:00 to 12:30 and from 16:00 to 19:30 in the afternoon.

The beach service at Lido di Orrì can be booked at the excursion office.

Internal shuttle BOBOI

A free **shuttle** service is available every 30 minutes (08:00-00:00*). We kindly ask you to give priority to families with small children, elderly people and guests with mobility difficulties. The Boboi, though passing through, does not provide a tour of the Park.

*Please note that the timetable may be subject to changes.

Bellavista Natural Park

Our Complex is situated within a **Natural Park**, in an uncontaminated environment. We would like you to enjoy the grounds and surrounding areas, but for safety reasons please take care when exploring the woodland, keep to designated pathways, and please ensure that children are accompanied in these areas at all times.

Free guided tours for the Bellavista Natural Park are provided daily (except on Sunday) at 17:00 with departure from the Bouganvillea Pool. We suggest you to wear comfortable shoes and to take some water with you, as the tour lasts about 2,5 hrs.

Traditional Activities

Viviana and Sergio, the keepers of our **tradition**, will be happy to reveal to you the secrets and procedures of our agricultural and food customs, in various demonstrations and tasting experiences.

Every week (Saturday) we look forward to welcome you at the **"Sardinian Party"** at the Bouganvillea square to discover Sardinian traditions.

Entertainment

Our staff organizes daily **entertainment** activities for our guests, in compliance with the security measures required by law. You can ask our staff for the daily programme. In the Bouganvillea square you can enjoy our musical entertainment from 21:00 onwards.

For the little ones, there is the **VIK Club** every day at the following times: 10:00-12:00 / 16:00-18:00. At 21:30 in the amphitheatre they can go wild with **baby-dance**.

Sports

Our offer for the sportier includes lessons and tournaments of **padel**, tennis, soccer and archery, muscle awakening, fitness Long Age, diving, canoes and standing paddle. Don't hesitate to ask the staff about the day's sporting events.

Shopping

In the Shopping Area in front of the Bougainvillea swimming pool, you will find a sportswear shop, a bazaar, a boutique and a parapharmacy. Please note that certain items like Tobacco, newspapers and stamps may be only paid with Chipcard.

The sports shop has the following opening hours: 10 a.m. - 1 p.m. / 5 p.m. - 8 p.m.

The total number of services open and amenities available may vary depending on the season and number of guests staying at the Resort.

Enjoy your stay!

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www.arbataxpark.com

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